



Site Configuration Summary

12/28/2007 2:15:00 PM - 1/11/2008 2:15:00 PM

Company

First Financial Inc
36 Antares Dr
Ottawa, Ontario
CA

Friendly Computer Services
sales@fcsfl.com
813-936-7444

Reporting Interval: 2 mins

VPN Connection: Not Defined

Period: 12/28/2007 2:15:00 PM - 1/11/2008
2:15:00 PM

Alert Actions: Email; SelfHeal; TroubleTicket;

Created On: 1/11/2008 2:16:27 PM

OM Version: 6.0.2.16

Group Configuration			
Groups	Description	Templates	Devices
Service Group(s)			
3COM Switch		3COM Switch	1
Cisco 3500XL Switch		Cisco Catalyst 3500XL Switch	1
HP		Compaq and HP Proliant Servers V2	1
Intel vPro		Intel® vPro™	2
LexMark		Lexmark Printers	2
Linux		SNMP Linux	1
MS SQL 2005		Microsoft SQL 2005 Server	1
Primary DC		Microsoft Active Directory	1
Symantec Backup Exec 11D		Symantec Backup Exec 11d	1
Trend Micro Client Server (Messaging)		Trend Micro Client Server Security (Messaging)	2
Vista		Desktops, Microsoft Windows Vista	1
Windows 2000		Microsoft Windows 2000 Server	1
Windows 2003		Microsoft Windows 2003 Server	57
Windows 2008		Microsoft Windows 2003 Server	1
Windows XP Pro		Microsoft Windows XP Professional SP2	27
Site Group(s)			
Backup Server	Default group for Backup Server		1
Domain Controller	Default group for Primary and Backup Domain Controllers		1
Intel vPro	Default group for Intel vPro devices for Out of Band monitoring and management		2
Linux Servers	Default group for all Linux systems		1
Printers	Default group for all Printers		2
Routers and Switches	Default Group for all routers and switches		2
Windows 2003 Servers	Default group for all Windows 2003 Servers	Microsoft Windows 2003 Server	57
Windows Vista	Default Group for Windows Vista systems		1
Windows XP	Default group for Windows XP SP2 Systems		27

Device Configuration				
Device	Description	Groups	Patch Managed	Templates
BSINGH-VMVISTA	Microsoft® Windows Vista™ Business		N	
lpi-osx10.4.11	Darwin lpi-osx10.4.11 8.11.1 Darwin Kernel Version 8.11.1: Wed Oct 10 18:23:28 PDT 2007; root:xnu-792.25.20~1/RELEASE_I386 i386		N	
No DNS\SNMP name (10.0.80.41;)			N	
nuggles-acpi	Microsoft Windows XP Professional		N	
suse	Linux linux 2.6.22.5-31-default #1 SMP 2007/09/21 22:29:00 UTC i686		N	
trainbook.lpi.local	Microsoft Windows XP Professional		N	
vvachaev-dev.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition		N	
zashkar-dt.lpi.local	Microsoft Windows XP Professional		N	
3Com Switch 2nd floor	3Com SuperStack 3 Switch 4500 PWR 50-Port Software Version 3Com OS V3.01.00s56p01	3COM Switch, Routers and Switches	N	3COM Switch
Backup Server	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Backup Server, MS SQL 2005, Symantec Backup Exec 11D, Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server, Symantec Backup Exec 11d
Cisco Switch	Cisco Internetwork Operating System Software IOS (tm) C3500XL Software (C3500XL-C3H2S-M), Version 12.0(5)XU, RELEASE SOFTWARE (fc1) Copyright (c) 1986-2000 by cisco Systems, Inc. Compiled Mon 03-Apr-00 17:31 by swati	Cisco 3500XL Switch, Routers and Switches	N	Cisco Catalyst 3500XL Switch
Primary DC	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Domain Controller, Primary DC, Windows 2003, Windows 2003 Servers	N	Microsoft Active Directory, Microsoft Windows 2003 Server
Storage server	Hardware: x86 Family 15 Model 4 Stepping 10 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	HP, Windows 2003, Windows 2003 Servers	N	Compaq and HP Proliant Servers V2, Microsoft Windows 2003 Server
		Intel vPro, Windows XP, Windows XP Pro	N	Intel® vPro™, Microsoft Windows XP Professional SP2
AMT2Dev	Microsoft Windows XP Professional	Intel vPro, Windows XP, Windows XP Pro	N	Intel® vPro™, Microsoft Windows XP Professional SP2, OSD - Microsoft Windows XP Professional SP2
Lexmark 612 Printer	Lexmark Optra T612 Version 5.12.18 FaxSCSI-Ethernet.	LexMark	N	Lexmark Printers
Lexmark Printer 2nd Floor	Lexmark X646e version NC1.NPS.N110 kernel 2.6.10 All-N-1	LexMark, Printers	N	Lexmark Printers
Linux Server	Linux fedora.lpi.local 2.6.15-1.2054_FC5 #1 Tue Mar 14 15:48:33 EST 2006 i686	Linux, Linux Servers	N	SNMP Linux
HP 3800 Printer	HP ETHERNET MULTI-ENVIRONMENT,ROM none,JETDIRECT,JD128,EEPROM V.28.61,CIDATE 06/24/2005	Printers	N	HP Color LaserJet Printers

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intel64bit	Microsoft(R) Windows(R) Server 2003 Enterprise x64 Edition	Trend Micro Client Server (Messaging), Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server, Trend Micro Client Server Security (Messaging)
tsrcrm.porter.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Trend Micro Client Server (Messaging), Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server, Trend Micro Client Server Security (Messaging)
stremblay-vista.lpi.local	Hardware: x86 Family 15 Model 6 Stepping 2 AT/AT COMPATIBLE - Software: Windows Version 6.0 (Build 6000 Multiprocessor Free)	Vista, Windows Vista	Y	Desktops, Microsoft Windows Vista
Ping	Hardware: x86 Family 6 Model 8 Stepping 1 AT/AT COMPATIBLE - Software: Windows 2000 Version 5.0 (Build 2195 Uniprocessor Free)	Windows 2000	N	Microsoft Windows 2000 Server
aionine-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
Andrews Server in server room	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
bvangalder-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
consultant1.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
jahamilton-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
jbartley-dt.lpi.local	Hardware: x86 Family 15 Model 4 Stepping 3 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
liliaroum-dev.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
lpi-sbies.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
mboyer-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
messelmont-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
mrenaud-dt.lpi.local	Hardware: x86 Family 15 Model 6 Stepping 2 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
mslaughter-dt.lpi.local	Hardware: x86 Family 15 Model 6 Stepping 2 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
qa-box1.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
qanode3	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server

Device Configuration				
Device	Description	Groups	Patch Managed	Templates
radudev-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
tdamico-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
trodney-dt1.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
Ty's computer	Hardware: x86 Family 15 Model 4 Stepping 7 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
vkiricenko-dev.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server
File server in server room	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	Y	Microsoft SQL 2005 Server, Microsoft Windows 2003 Server, Windows Servers
1Lance's Server in server room #4	Hardware: x86 Family 15 Model 6 Stepping 2 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
Andreas computer upstairs.	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
bsingh-dev.lpi.local	Hardware: x86 Family 15 Model 4 Stepping 1 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
bsingh-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
consultant2.lpi.local	Hardware: x86 Family 15 Model 4 Stepping 7 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
cpayne-tech2.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
danny-2003.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
dlouks-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
dschmidt-dt	Hardware: x86 Family 15 Model 6 Stepping 2 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
dskidmore-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
dxu-dt.lpi.local	Hardware: x86 Family 15 Model 4 Stepping 7 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
File Server in server room	Hardware: x86 Family 15 Model 4 Stepping 3 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
gpsrv.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server

Device Configuration				
Device	Description	Groups	Patch Managed	Templates
jmartin-2k3.lpi.local	Hardware: x86 Family 15 Model 4 Stepping 10 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
Jocelyn's Server	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
John Shaw's computer	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
jplager-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
liliaroum-dt1.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
lpi-gkoh-dp.lpi.local	Hardware: x86 Family 15 Model 4 Stepping 3 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
mbrisebois-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
mkirby-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
mlevac-srv.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
pwentworth-dt2.lpi.local	Hardware: x86 Family 15 Model 4 Stepping 7 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
qalab019	Hardware: x86 Family 15 Model 4 Stepping 7 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
R falls	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
rfulcher-dt.lpi.local	Hardware: x86 Family 15 Model 4 Stepping 3 AT/AT COMPATIBLE - Software: Windows Version 5.2 (Build 3790 Multiprocessor Free)	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
sazzam-test.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
sbrannan-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
techweb.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
training-migrat.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server
Rob's Workstation	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	N	Microsoft Windows 2003 Server, Microsoft Windows XP Professional SP2
bdrummond-dt.lpi.local	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	Windows 2003, Windows 2003 Servers	Y	Microsoft Windows 2003 Server, Windows Servers
temp2008.lpi.local	Microsoft® Windows Server® 2008 Enterprise	Windows 2008	N	Microsoft Windows 2003 Server
del comp	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	McAfee VirusScan Enterprise 8.5.0i, Microsoft Windows XP Professional SP2
Andrews box	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2

Device Configuration				
Device	Description	Groups	Patch Managed	Templates
Anna Chipilova	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
antec3	Hardware: x86 Family 15 Model 4 Stepping 1 AT/AT COMPATIBLE - Software: Windows 2000 Version 5.1 (Build 2600 Multiprocessor Free)	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
cmiyazaki-dt2.lpi.local	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
dobaseki-dt1.lpi.local	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
financepc1.lpi.local	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
fogah	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
jhamilton-lt.lpi.local	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
Kathy Water's desktop	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
Lee Sample	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
lmclaughlin-dt.lpi.local	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
mcoupland-dt.lpi.local	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
mhayes-dt.lpi.local	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
mhoey-dt.lpi.local	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
mlefebvre-lt.lpi.local	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
mmiller-dt.lpi.local	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
Office persons pc	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
Paul's workstation	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
sbrousseau-dt.lpi.local	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
Sean Desktop	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
secretary workstation	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
sommerville-dt2.lpi.local	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
Steve's Computer	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2
stroster-lt.lpi.local	Microsoft Windows XP Professional	Windows XP, Windows XP Pro	N	Microsoft Windows XP Professional SP2

Website Monitor Configuration	
Website	Monitored URL
Corporate Web Site	http://www.levelplatforms.com: 80/
Corporate Extranet	http://www.levelplatforms.com: 80//Portal/Login/login.aspx
CRM-SalesForce.com	https://www.salesforce.com: 443//login.jsp

User Configuration					
User	Name	Site(s)	Role(s)	Ticket Assignment	Alert Notifications
Admin	Admin Admin	First Financial Inc	Administrators	Y	Y
del	del del	First Financial Inc		N	N
Delk	Del Khalife	First Financial Inc	Customer	Y	N
Lance	Lance Reynolds	First Financial Inc	Customer	Y	N
LPI Training	LPI Training	First Financial Inc	Administrator	Y	N
Paul	Paul Renaud	First Financial Inc	Service Executive	N	N
peterr	Peter Rochon	First Financial Inc	Administrator	Y	N
sales	Sales Team	First Financial Inc	Administrator	Y	N
spelley	Steve Pelley	First Financial Inc	Administrator	Y	N