



Blue (Basic Program) Server Only

Business with mostly laptops and or dumb terminals or where the work stations are not on-site

BLUE Level offers server monitoring which includes error/event log monitoring, backup, and anti-virus, and spam monitoring.

Description	Price
Monthly Price per Server	500.00
Quarterly On site visit	Included
Additional visits for repair (Server Only)	Included
Our Reliable 24-7 remote Monitoring system (Server Only)	Included
Daily Backup monitoring (Server Only)	Included
Unlimited Remote Patch Management (server only)	Included
Remote Server Support	Included
Onsite Server Support	Included
Network Preventative Maintenance (Server only)	Included
Onsite, Telephone and Remote Support (Server only)	Included
User Addition, Removals and Modifications (Server Only)	Included
Supported Software Upgrades (all covered Virus and Spyware Removal (for server)	Included
Manage Warranty Repairs (Server Only)	Included
Upgraded Installs for Memory, CD/DVD, Firewall for Server	Included
Total Server Management (Exchange/Domain)	Included
Client Portal for Service Request	Included
Quarterly Onsite Visit with Full Reporting Virtual Chief Information Officer	Included

ON-SITE

**Emergency Response Time Non-Critical
Non-Critical Response Time**

**4 hr network server
1 Day**