



Green (Pro Program) Server plus limited workstations

**Business who has a specific need to cover only key workstations
or specific departments**

Green Level bring a pro-active monitoring with all the advantages of the blue server only plan, plus monitoring of those work stations indicated by contract. In addition, this plan offers unlimited on-site support as needed for both your servers and workstations.

Description	Price
Monthly Price per Server	500.00
Monthly Price per PC	100.00
Monthly Onsite Visit	Included
Additional Visits for Repairs	Included
Network Infrastructure Monitoring	Included
Our reliable 24-7 remote monitoring system	Included
Immediate Notification of critical events	Included
Daily Backup monitoring	Included
Unlimited Remote Patch Management	Included
Monthly Price Non-Windows Device Remote Server Support	Included
Remote Desktop Support	Included
Onsite Server and Desktop Support	Included
Network Preventative Maintenance	Included
Onsite, Telephone and Remote Support	Included
User Addition, Removals and Modifications Supported Software	Included
Upgrades (all covered Virus and Spyware Removal)	Included
Manage Warranty Repairs Return and	Included
Quote, Receive, Build, Update, Deliver, Online	Included
Client Portal for Service Request	Included
Network Printer Management	Included
Upgraded Installs for Memory, CD/DVD, Firewall and Wireless Management	Included
Total Server Management (Exchange/Domain)	Included
Quarterly Onsite Visit with Full Reporting Virtual Chief Information Officer	Included
Smart Phone Setup and Support	TBD
ON-SITE	
Emergency Response Time	4 Hours
Non-Critical Response Time Guaranteed 1-Hour Initial Response	1 Day

All services apply to only those named servers and work stations by contract!