

Gold (Plus Program) Entire Network

All Businesses benefit and fit the need for the entire network to be covered.

This plan is the most efficient and cost effective

GOLD level elevates your support to an all inclusive plan including your entire network. You can relax while Friendly Computer Services provides a total comprehensive network support and management to your business. Peace of mind by a ***Managed Service Company with a Personal Touch.***

Description

Price

Monthly Price per Server

200.00

Monthly Price per PC

50.00

Monthly Onsite Visit

Included

Additional Visits for Repairs

Unlimited

Network Infrastructure Monitoring

Included

Our reliable 24-7 remote monitoring system

Included

Immediate Notification of critical events

Included

Daily Backup monitoring

Included

Unlimited Remote Patch Management

Included

Monthly Price Non-Windows Device Remote Server Support

Included

Remote Desktop Support

Included

Onsite Server and Desktop Support

Included

Network Preventative Maintenance

Included

Onsite, Telephone and Remote Support

Included

User Addition, Removals and Modifications Supported Software

Included

Upgrades (all covered Virus and Spyware Removal)

Included

Manage Warranty Repairs Return and

Included

Quote, Receive, Build, Update, Deliver, Online

Included

Client Portal for Service Request

Included

Network Printer Management

Included

Upgraded Installs for Memory, CD/DVD, Firewall and Wireless Management

Included

Total Server Management (Exchange/Domain)

Included

Quarterly Onsite Visit with Full Reporting Virtual Chief Information Officer

Included

Smart Phone Setup and Support

TBD/windows mobile

ON-SITE

Emergency Response Time

4 Hours

Non-Critical Response Time Guaranteed 1-Hour Initial Response

1 Day

NEW !

OFFSITE Back-up

First 3 Months FREE

Set up Fee may apply